

THE INTERNATIONAL SOCCER CLUB

In Mississauga



PRIVACY POLICY

The International Soccer Club ("ISC" or the "Club") is committed to protecting the privacy of players and members. The objective of this policy is to ensure that information that could be used to identify you ("Personal Information") is managed in a responsible & transparent manner.

This Privacy Policy relates to your privacy as a club member and/or user of our websites at www.isoccerclubmississauga.com (Sites). The privacy of our members is important to us. We may request Personal Information from time to time in order to enable you to participate in and enjoy various membership benefits. We are committed to advising you on how we use your Personal Information. Unless you authorize us to do otherwise, we will ensure that your Personal Information will be protected and will not be disclosed to any third parties in accordance with this Privacy Policy.

PROTECTING YOUR PERSONAL INFORMATION

We will keep your Personal Information and safeguard it from unauthorized access. We will keep your Personal Information only as long as necessary or relevant for the identified purposes or as required by law. Where your Personal Information is kept in paper form, it will generally be kept under lock and key. Where your Personal Information is kept electronically, it will reside in secure data storage and be protected by the passwords.

COLLECTION OF YOUR PERSONAL INFORMATION

We require personal information from our members (players, coaches, managers, team staff and volunteers) to offer various programs & members services. This information is collected via appropriate ISC and OSA registration forms, historical participation, and website activity logs.

WE GENERALLY REQUEST THE FOLLOWING PERSONAL INFORMATION:

- Player Name, home address, phone number, email(s)
- Name of Parent and/ or emergency contact information including address, phone number, mobile and email(s)
- Proof of age and residency
- General health information as it relates to the safety of the player
- **Soccer** experience.
- Player assessment information
- For volunteers: volunteer screening information including a Police Records Search
- Various historical activity information such as past participation in members services
- Interests and preferences re club services
- Various website activity including IP address and online activity.

THE INTERNATIONAL SOCCER CLUB

In Mississauga



The Club's website may use a browser feature called a "cookie" to collect information about you and your use of the Sites. A "cookie" is a unique identifier collected by the site to verify a returning visitor's identity, or to understand how visitors navigate the site. The use of cookies is standard on the Internet and many major websites use them (You can visit the Network Advertising Initiative if you want to find out more information about this practice). Most web browsers automatically accept cookies.

You can usually change your browser to prevent or notify you whenever you are sent a cookie. This gives you the chance to decide whether or not to accept the cookie. A cookie does not tell us who you are, your email address, or any other personal information. We use the information it provides to help us improve the site and our service, and to provide our visitors with a better website visit.

We do not share information obtained through cookies with any third parties. We have no control over the content of third party websites that individuals may access through hyperlinks at our website. We encourage everyone to read the privacy policy of every website they visit. If you opt not to accept cookies you may not be able to use some of the features on the sites.

HOW YOUR PERSONAL INFORMATION IS USED

Part of our commitment to you is to tell you how we use and won't use the Personal Information that we collect:

- A limited set of your Personal Information is shared with our Governing Bodies as required for registration
 - The Peel Halton Soccer Association,
 - The Ontario Soccer Association,
 - The Canadian Soccer Association
- A limited set of your Personal Information is shared with our insurer in connection with insurance coverage.
- A much more limited set of your Personal Information (typically your name, date of birth, registration number and jersey number and position) is provided when member teams register for non-Club tournaments.
- We may share your Personal Information with our professional advisors including but not limited to the Club's lawyers and accountants in performing their duties within the club's mandate.
- The Club uses your Personal Information to organize and select teams for the indoor and outdoor soccer and soccer development programmes and for other purposes within the Constitution & By-Laws of the International Soccer Club.
- The Club may disclose your Personal Information to staff and directors of ISC as well as coaches, managers, conveners, match officials and other Club volunteers.
- Ontario Soccer has partnered with a third-party registration partner SportsEngine. This partner is governed by its own privacy policy.

THE INTERNATIONAL SOCCER CLUB

In Mississauga



- The Club uses historical participation information, interests and collected preferences re Club services and various website activity in order to determine which features and services members like and don't like so that we can improve what we do.
- We prepare aggregated user statistics or information summaries in order to describe our services to third parties such as prospective sponsors and advertisers and for other lawful purposes. An advertiser or vendor on our Sites will never have direct access to your Personal Information unless you provide such information to them directly.

Whenever we share your personal Information, we endeavour to limit what is shared to only the minimum information required to provide the service.

We will not disclose Personal Information about you to any third party without first obtaining your consent to do so. However, we may have to disclose Personal Information when legally obligated to do so (such as under law, regulation, search warrant, subpoena or court order), or where the personal safety of Club members or other members of the public are at risk, or if the rights or property of the International Soccer Club are at risk.

VULNERABLE SECTOR SCREENING - POLICE RECORDS SEARCH

The Club adheres to Ontario Soccer's Volunteer Screening Procedures. All Club directors, convenors, coaches, managers, team staff and volunteers must complete and share the results of a Police Records Search with the Club on a periodic basis. A record of police records checks is maintained by the Club to validate compliance with this Ontario Soccer requirement.

CONTROL OF YOUR PERSONAL/ CORPORATE INFORMATION

Hard-copy or electronic files are maintained with your Personal Information that includes applications, enquiries, complaints, compliments, insurance and other correspondence made by you and our response if any. ISC maintains all player, coach, team staff and volunteer registration files for several years as required by its Governing Bodies.

You control the Personal Information you provide. When you do opt to supply Personal Information to register for the Club's member services, that information represents the Personal Information in your 'personal file'. When requested to provide any Personal Information, you may decline to do so. You may access this file at anytime to:

- Change the Personal Information already provided;
- Opt out of member services or change the services you use.

A quick inquiry and/or correction to your file will be made free of charge. If a member requests an official disclosure in writing of the personal information collected by the Club concerning that member or a player for whom they are a parent or legal guardian, the Club shall disclose such information without delay. The Club reserves the right to charge an administration fee of \$25.00 for any such request. Furthermore, the Club may deny such a request, if providing a response would result in the disclosure of Personal Information concerning a third party.

THE INTERNATIONAL SOCCER CLUB

In Mississauga



COMMITMENT OF INTERNATIONAL SOCCER CLUB:

The International Soccer Club is committed to ensuring that your Personal Information is managed in a responsible transparent manner.

To learn more about the Internet and your privacy, here are some useful resources:

- Canadian Standards Association
- Industry Canada Electronic Commerce Branch - The Personal Information Protection and Electronic Documents Act (PIPEDA).
- Office of the Privacy Commissioner of Canada at www.privcom.gc.ca or 1(800)282-1376

By registering with the International Soccer Club in any program, at any time or otherwise by providing the Club with your Personal Information, you are accepting the practices described in this Privacy Policy.

The International Soccer Club will occasionally update this Statement of Privacy to reflect Club and member feedback. The International Soccer Club encourages you to periodically review this Statement to be informed of how the Club is protecting your information.

Contact Us:

If you would like more information concerning the International Soccer Club's Privacy Policy or wish to raise a concern about the use of Personal Information within the Club, please contact:

*Privacy Officer, International Soccer Club
P.O. Box 21108, Meadowvale RPO
Mississauga, ON
L5N 6A2*

Phone: (416) 277-2303